

Minutes of the Meeting of the Committee on Moral, Ethics and Integrity

A meeting of the SBI Committee on Moral, Ethics and Integrity (Ethics Committee) was held on 17 August 2021 at 12.00 am at our Country Office, Address: 128, Gulshan Avenue, Gulshan-2, Dhaka-1212. The meeting was presided over by Mr. Pankaj Kumar Sikder, Chairman of Ethics Committee.

The following members of the Committee on Moral, Ethics and Integrity and NIS Implementation Cell attended in the meeting:

Sl.	Name	Designation	Status in the Committee
Members/Representatives of Ethics Committee [Committee on Moral, Ethics and Integrity]			
1	Mr. Deepak Sisodiya	Head of HRMD	Member
2	Mr. Ranjit Gogoi	Head of Credit	Member
3	Md. Maksudur Rahman	SAVP (A & T)	Member
4	Mr. Protim K Mallick	AVP (IT & CAMLCO)	Member
5	Mr. Kamal Kishore Das	AVP (Credit)	Member
6	Mr. Anjan Chakraborty	Senior Manager	Member

With the permission of the Chair, Mr. Anjan Chakraborty started the discussion as per placed agenda of the meeting. The resolutions of the meeting are as under:

Agenda:

1. Protect Customer's Information
2. Turnaround Time (TAT) for different services
3. To maintain Interest spread stipulated by Regulator
4. Miscellaneous.

Agendum 01:

The committee discussed regarding the disclosure of customer's information to others. This is strictly prohibited to share of our bank's customer's information to other i.e persons, agent, company or any entity. Committee suggests taking necessary steps to protect customer's information at the highest.

Agendum 02:

Customer's visit at branch to take different type of services. To satisfy them we must service them at immediate. It will helps us to strength our Bank's value and image. Committee decides to circulate all branches about TAT for different services of customers.



Agendum 03:

Discussion also pointed for maintaining interest rate spread set by Bangladesh Bank. Branch must take care that no depositor will be looser to get appropriate interest rate and high interest rate will not impose to the borrower.

Agendum 04 :

As there were no further agenda to discuss, the meeting ended with vote of thanks by the Chair.



(Protim K. Mallick)
Focal Point



Mr. Pankaj Kumar Sikder
Chairman

SBI Committee on Moral, Ethics and Integrity

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